

***Do I have to get my food assistance through WASHCAP?***

Under some circumstances, you may choose to receive Basic Food instead of WASHCAP. Please contact WASHCAP if you have further questions about opting out.

***What do you need to know about Electronic Benefits Transfer (EBT)?***

- If you already have a Washington EBT card, you can use it and your current Personal Identification Number (PIN).
- If you don't have an EBT card you can ask us to send a card in the mail. The card should arrive within 5-7 business days.
- You will receive an instruction pamphlet with your EBT card.

***Can you give your EBT card to someone to shop for you?***

- You should never give your EBT card or PIN to others.
- To authorize others to shop for you, please call WASHCAP to request an Alternate EBT cardholder authorization form.

***What are your rights and responsibilities?***

- You have the right to ask for a hearing if you don't agree with a decision we make about your food assistance.
- You are required to report all changes in your situation to your Social Security Administration (SSA) worker.
- You may also call WASHCAP at 1-877-380-5784 to see if these changes affect your food assistance.



Washington State  
Department of Social  
& Health Services

*Transforming lives*

DSHS 22-480 (Rev. 8/18)

# **WASHCAP**

## ***Washington State Combined Application Project***



***What are the benefits of WASHCAP?***

- Your interview for SSI benefits may be your interview for food assistance.
- We will not ask you to fill out a lot of forms.
- You may have a longer certification period.
- You may never have to go to a Department of Social and Health Services (DSHS) office.
- Your food benefits will go into an electronic benefits transfer (EBT) account. We will send you a card to use when you buy groceries. An EBT card works just like a bankcard or debit card.

***How can I get on WASHCAP food assistance?***

You will get WASHCAP when you are approved for food assistance and you:

- Receive SSI;
- Are at least 18 years old;
- Not married -OR- married but not living with your spouse;
- Not living with your children under 22 years old;
- Are not working; and
- Live alone or buy and fix your food apart from the other people who live with you.

***How do you report changes?***

Report changes to the Social Security (SSA) Office at 1-800-772-1213.

***What changes do you need to report to Social Security?***

SSA will let you know what changes to report. Some types of changes you may need to report are:

- Income
- Resources
- Marital status
- Living situation

***When will we review your case?***

- When SSA reviews your case, your WASHCAP food assistance may also be recertified during the SSA review.
- If SSA doesn't review your case, we'll send you a form to complete and return before your benefits stop.



***What is the WASHCAP food project?***

WASHCAP is the Washington State Combined Application Project. It is a special food program for some people who receive SSI.

*Please call WASHCAP at 1-877-380-5784 if you have any questions.*